



City of Westminster

# Committee Agenda

Title:

**Communities & Customer Services Policy & Scrutiny Committee**

Meeting Date:

**Monday 4th March, 2019**

Time:

**7.00 pm**

Venue:

**Rooms 18.02 and 18.03, 18th Floor, City Hall, 64 Victoria Street, London SW1E 6QP**

Members:

**Councillors:**

Timothy Barnes  
Lorraine Dean  
Richard Elcho  
Murad Gassanly

Louise Hyams  
Andrea Mann  
Guthrie McKie  
Hamza Taouzzale



**Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda**

**Admission to the public gallery is through the ground floor reception. If you have a disability and require any special assistance please contact the Committee Officer (details listed below) in advance of the meeting.**



**An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, please contact the Committee Officer, Andrew Palmer, Senior Committee & Governance Officer.**

**Email: [apalmer@westminster.gov.uk](mailto:apalmer@westminster.gov.uk)**

**Tel: 020 7641 2802**

**Corporate Website: [www.westminster.gov.uk](http://www.westminster.gov.uk)**

**Note for Members:** Members are reminded that Officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. With regard to item 2, guidance on declarations of interests is included in the Code of Governance; if Members and Officers have any particular questions they should contact the Head of Committee and Governance Services in advance of the meeting please.

## **AGENDA**

### **PART 1 (IN PUBLIC)**

#### **1. MEMBERSHIP**

1. Appointment of Chairman.
2. To note any changes to the Membership.

#### **2. DECLARATIONS OF INTEREST**

To receive declarations by Members and Officers of the existence and nature of any personal or prejudicial interests in matters on this agenda.

#### **3. CABINET MEMBER UPDATE - CUSTOMER SERVICES & DIGITAL**

To receive an update on current and forthcoming issues within the portfolio for the Cabinet Member for Customer Services & Digital.

**(Pages 5 - 8)**

#### **4. CABINET MEMBER UPDATE - SPORTS CULTURE & COMMUNITY**

To receive an update on current and forthcoming issues within the portfolio for the Cabinet Member for Sports, Culture & Community.

**(Pages 9 - 20)**

#### **5. COMMITTEE WORK PROGRAMME**

To consider the Committee's Work Programme for 2019-20.

**(Pages 21 - 32)**

#### **6. ANY OTHER BUSINESS**

To consider any other business which the Chairman considers urgent.

**Stuart Love**  
**Chief Executive**  
**22 February 2019**